

# **Important Phone Numbers for Clients in Clinic B**

**Appointment Line: 919-250-3999**

**Español Line: 919-231-5719**

**Nurses Line: 919-250-3069**

**Clinical Director: 919-250-3078**

**Clinic Fax: 919-250-4429**

**After Hour Clinic Line: 984-974-4131**

- **Ask for the on-call Infectious Diseases Fellow**
- **Identify yourself as a Clinic B client**

**After Hour Dental Line: 984-974-4131**

- **Ask for the on-call Dentist**
- **Identify yourself as a Clinic B client**

**Crisis and Assessment Center-UNC Health Care at WakeBrook:**

- **800-510-9132**

**WakeMed Raleigh Campus Emergency Department: 919-350-8000**

**UNC Rex Hospital Emergency Department: 919-784-1615**

**Duke Raleigh Hospital Emergency Department: 919-954-3270**

# Are you up to date?

New rules for Ryan White and ADAP enrollment

As of January 2012, Ryan White enrollment including ADAP will be required twice annually. All clients accessing Ryan White and/or ADAP services must complete enrollment documentation during each of the following time periods.

**January 1 – March 20**

**&**

**July 1 – September 20**

**To enroll you must provide the following during enrollment periods**

➤ **Proof of Income**

(Tax Return, W2, Most recent Pay Stubs, Unemployment Verification, Social Security Statement, or Verification of Cash Income)

➤ **Proof of Residence**

(Driver's License, ID, Lease or Utility Bill)

➤ **Proof of Insurance**

(Medicare A B C& D, Medicaid, or Insurance Card)

**See your case manager or ADAP enrollment specialist for more information.**

The HIV program at Wake County Human Services is partially funded through a grant from the Ryan White Care Act. As a recipient of Ryan White funds, Wake County Human Services will not charge you for services if your health care costs exceed an annual payment cap. This cap is a percentage of your annual income and follows the guidelines described in the Ryan White Care Act. The payment cap limits the amount you can be charged by us for out-of-pocket medical expenses.

Use the table below to determine your **Ryan White Annual Payment Cap**.

<b>Annual Income</b>	<b>% Charge</b>
<101% Federal Poverty Level	0
101% - 200% FPL	5%
201% - 300% FPL	7%
>300% FPL	10%

For example, someone whose annual household income is 150% of the Federal poverty level may only be charged a maximum of 5% of their annual income. Once that cap is met, they cannot be charged any additional medical expenses by the Ryan White Program for the rest of the year.

As a starting point, the 2016 Federal Poverty Breakdowns for a single person household are provided below (based upon your household size, your individual FPL calculation may vary).

<b>Poverty Level</b>	<b>Maximum Income for a Household of 1</b>
0-100%	\$11,770
101% - 200%	\$23,570
201% - 300%	\$35,310

Anything above \$35,310 is in excess of 300% FPL.

You may use the table on the back side of this form to track your out-of-pocket expenses. Qualifying expenses include charges from BOTH Wake County Human Services as well as external charges (including, but not limited to: physician office visits, mental health and substance abuse counseling, dental care, ophthalmology care, dermatology care, prescriptions, medical insurance premiums and co-pays, and over-the-counter medications). If you receive a medical bill from any other location, please present it to Wake County Human Services front desk staff in Clinic B for calculation toward your maximum cap.

If you reach your Payment Cap, contact your clinic social worker. Wake County Human Services will not charge you for any additional services we provide for the rest of the year. If you have questions, please ask your provider for additional information.

## OUT-OF-POCKET MEDICAL/DENTAL/PHARMACY EXPENSES

[illegible]